

## **Refund and Cancellation Policy**

1. The customer can cancel the course subscription due to dissatisfaction from the course within 30 days for which they would have to speak to the customer care and explain the reason for cancellation. NO refund will be provided after 30 Days.
2. If the customer reaches out to cancel the LIVE sessions due to some problem with the trainer, then the trainer would be replaced with other available trainers at that point in time.
3. The refund, if processed will be initiated immediately from Sanketana's end, however it might take time for money to be credited to your account as per the processing time of the payment gateway and your bank SLA.
4. Any fees if deducted during the payment/refund processing will be reduced from the refund amount.